

## Coronavirus (Covid-19) – FAQ's

### **If I become ill due to the Coronavirus while I'm overseas, would I be covered for medical treatment overseas?**

For policies issued with a start date commencing on or after 01 March 2022, cover would be in force, on the basis that you have not travelled to a country or area where the British Foreign Commonwealth & Development Office advise against all or all but essential travel on your day of departure. There is Covid19 cover under the emergency medical and repatriation section of the policy only. There is no Covid19 cover under any other section of the policy.

Please note, you should be aware that treatment is subject to the locally available facilities and medical repatriation or transfer to alternative medical facilities will be subject to any travel restrictions that may be in place.

### **Am I covered if I cancel my trip due to Coronavirus (Covid-19)?**

This insurance does not provide cancellation/curtailment cover in the event of you having to cancel/curtail your trip due to falling ill with COVID19.

### **If you need to make a claim, you should contact:**

**CEGA Claims Service, PO Box 127, Chichester West Sussex PO18 8WQ**

**Telephone: +44 (0) 1243 218 416**

**E-mail: [claims@cegagroup.com](mailto:claims@cegagroup.com)**

**Valid as at 01 March 2022**